

Terms and conditions for access and use of our website LaserAirlines.com

Get information about regulations to navigate and use LaserAirlines.com

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For purposes of the information contained herein, it is meant by "User" any person who login on LaserAirlines.com.

Information on LaserAirlines.com has been prepared in order to inform the User about our Airline, as well as of the products and services we offer via the Internet. In case of noticing the existence of any error, failure, lack of clarity, or the expiration of the terms of validity of the information, or if there are any questions about the information disclosed herein, we kindly request the User to send an e-mail to: SoporteWeb@laser.com.ve.

At several times, LaserAirlines.com can host references to other websites or links to third parties outside Laser Airlines (linked sites). In these cases, Laser Airlines assumes no responsibility for the content of the information or the goods and/or services and/or products offered on such linked sites. All links are designed solely to give the User more information about services available in the market, which we believe can be useful, but do not involve any commercial offer by them to be rendered by Laser Airlines; and their eventual hiring, shall be under the sole responsibility of the User.

All services and products described, offered or sold by LaserAirlines.com are subject to applicable regulations according to the nature thereof, and to the terms and conditions, including restrictions, established by Laser Airlines or by the companies that provide them, and are framed within the rules that are applicable in the countries of operation of Laser Airlines. In particular, air transport services are subject to the **Laser Airlines Carriage Contract**, which is available for consultation by the User on LaserAirlines.com.

Laser Airlines reserves the right to change, at any time, without prior notice, conditions to access and use of LaserAirlines.com, as well as to modify or delete products and services offered on this website, and to remove links to products and services offered by third parties to which the website redirections.

Laser Airlines may offer special rates and conditions for the same rates, exclusively through LaserAirlines.com. In that sense, the corresponding tariffs and conditions thereof shall be indicated. All published rates are subject to change without prior notice.

Laser Airlines does not guarantee the validity of any fee while the purchase has not been confirmed by e-mail, after the issuing bank and/or credit card franchise accept and confirm the validity of the transaction.

In the case of promotional offers for fares and fare conditions of exclusive **Laser Airlines** products and services available through [LaserAirlines.com](https://www.laserairlines.com), these shall be considered as an offer made to unspecified persons and are valid for the term indicated in the promotional offer, and will be mandatory after their expiration only in regards to the Users who have purchased these goods and services. **Laser Airlines** reserves the right to withdraw these offers from the public at any time.

Treatment of information and personal data of the Users shall be in accordance with **Laser Airlines** [General Privacy Policy](#) available on [LaserAirlines.com](https://www.laserairlines.com).

Conditions of Access and Use

IMPORTANT: The products and services offered on [LaserAirlines.com](https://www.laserairlines.com), may only be purchased by people of legal age, in accordance with applicable laws. Underage children and adolescents may be users of the products and services we offer, provided they act through, or are duly authorized, by their parents or legal guardians.

A. Free access and use of [LaserAirlines.com](https://www.laserairlines.com).

Access to [LaserAirlines.com](https://www.laserairlines.com), is free to the User and does not require any prior subscription or registration. However, the use of some services such as purchasing tickets, can only be made by User subscription or registration, and will be indicated at the time you want to access these options.

Laser Airlines reserves the right to suspend and/or terminate at any time and without notice, the provision of access to [LaserAirlines.com](https://www.laserairlines.com). When reasonably possible, **Laser Airlines** shall give prior notice of the termination or suspension of the service provision of [LaserAirlines.com](https://www.laserairlines.com).

For proper navigation and user experience, the suggested browsers are:

- **Internet Explorer:** Version 9 and above.
- **Chrome:** Versión 32 and above.
- **Safari:** Versión 8 and above.
- **Firefox:** Versión 26 and above.

B. Obligation to make proper use of LaserAirlines.com. and of products and services offered

The User agrees to use this website and the products and services offered herein, in accordance with the Law, morals, and decency and with the General Conditions of Access and Use of LaserAirlines.com,

The User shall be liable for any damages or harm they may cause **Laser Airlines** or any third party for the misuse of LaserAirlines.com and the information contained therein. The following are considered misuse, this being an illustrative and not an exhaustive list:

- To reproduce, copy or distribute the information in all or part for commercial purposes.
- To change or modify the information of websites it redirections to.
- To delete, avoid or manipulate copyright and other data that identify and individualize LaserAirlines.com, or holders, embedded in the contents, or the headlines included in the content, as well as technical protection devices, fingerprints or any other mechanisms of access to information.
- To use LaserAirlines.com content, or services offered on it, to send advertising, or communications for direct marketing purposes or any other commercial purpose.
- To use the information to send unsolicited messages addressed to a number of people, regardless of their purpose, etc.
- To provide false or incorrect data that may mislead or prejudice **Laser Airlines** or a third party.

Laser Airlines reserves the right to deny or withdraw access to LaserAirlines.com and/or to the services and products offered here, at any given time and without prior notice, to the User who violates either the conditions set forth herein, or the particular conditions that may apply.

C. Payment Methods

Means of payment enabled at [LaserAirlines.com](https://www.laserairlines.com) to purchase our products and services are subject to compliance with safety standards in sales with Credit Cards in a non- contact sales channel framed in the PCI DSS (*Payment Card Industry Data Security Standards*) **Laser Airlines** reserves the right to modify and/or replace these payment instruments at any time and at its sole discretion, without notice.

For transactions on [LaserAirlines.com](https://www.laserairlines.com), we use electronic transfer, data encryption protocols, and security certificates issued by certification authorities recognized in the market such as [VeriSing Class 3 Extended Validation SSL SGC, Digicert EV SSL SECURE](#). We have a secure server under the SSL (Secure Socket Layer) protocol, so that the information received, is transmitted encrypted to ensure its protection.

To verify that he/she is in a protected environment, the User must ensure that an “s” is displayed in the navigation bar “**https**”://.

Exclusion of Guarantees and Responsibilities in the use of information

1. Guarantees and responsibility for the technical suitability of the services provided by Laser Airlines through [LaserAirlines.com](https://www.laserairlines.com),

Services provided through [LaserAirlines.com](https://www.laserairlines.com), have no guarantee of the absence of virus or other elements that may cause alterations in the User’s computer system (software and hardware or electronic documents and files stored in it) and therefore, **Laser Airlines** assumes no responsibility or liability for User’s damages or harm, whatever their nature, that may arise from such events. The User is obliged to take the necessary precautions to protect their computer system.

Laser Airlines will use the hardware, software and telecommunication technologies available in the market, seeking to guarantee the User the integrity and availability of the information furnished by the Company or the User. Likewise, electronic transfer and encryption protocols recognized in the market as safe will be used.

Laser Airlines does not guarantee the availability and continuity of uninterrupted operation of LaserAirlines.com. Whenever reasonably possible, **Laser Airlines** shall previously warn of interruptions in the operation of the website.

Laser Airlines does not assume responsibility of any nature for the lack of availability or continuity in the operation of LaserAirlines.com.

2. Guarantees and responsibilities for the services and contents hosted outside LaserAirlines.com

LaserAirlines.com offers the User technical link devices (such as links, banners, plug-ins, directories and search tools) that allow the access to other websites owned, or operated by third parties (hereinafter Linked sites).

The installation of linked sites is intended solely to facilitate the User the search and access to information available on the Internet. This possibility of access to linked sites does not represent an offer by **Laser Airlines** to provide the services offered by those sites, directly or on behalf of third parties. Nor **Laser Airlines** controls, approves or monitors, nor makes its own, the products, services, content, information, data, files, and any kind of material on the linked sites.

Laser Airlines does not guarantee the technical suitability, accuracy, sufficiency, validity and usefulness of the information contained in these sites, and assumes no liability for damages or harm of any kind that may result from:

- The functioning, availability, accessibility or continuity of the Linked sites.
- The maintenance of services, contents, information, data, files, products and any kind of material on the linked sites.
- The provision or transmission of services, contents, information, data, files, products and any kind of material on the linked sites.
- The quality, reliability and usefulness of the services, contents, information, data, files, products and any kind of material on the linked sites.
- Virus or other elements from third parties that may cause alterations in the User's computer system (software and hardware or electronic documents and files stored on it), and therefore, Laser Airlines assumes no liability for damages or harm to the User, whatever their nature, that may arise from such events.

3. Guarantees and responsibility for offers or sales of services by third parties through LaserAirlines.com

In some cases, to facilitate Users the purchase of products and services that may be complementary with the products and services offered by **Laser Airlines** or offer other kind of commercial transactions, **Laser Airlines** may allow third parties the use of LaserAirlines.com to offer or sell their own products and services. In these cases, **Laser Airlines** does not guarantee the technical suitability, accuracy, sufficiency, validity and usefulness of the information and on-line service offered and provided by those third parties nor assumes any responsibility for it. **Laser Airlines** shall have reasonable care to select and authorize third parties to use LaserAirlines.com for the offer or sale of their services, which shall be done under the terms and conditions established by those third parties and without compromising the responsibility of **Laser Airlines**.

4. Guarantees and responsibility for the usage made by the User of: LaserAirlines.com and its services and content.

Laser Airlines does not control, nor assumes any obligation to control the User in the use they make of LaserAirlines.com and of its services and contents.

In particular, **Laser Airlines** does not guarantee that the User utilizes LaserAirlines.com, its services and contents, in accordance with the conditions set forth herein, and in their case, with particular applicable conditions, nor that it is done diligently and prudently.

Laser Airlines does not verify, nor assumes the obligation to verify, the User's identity, the truthfulness, validity, sufficiency and authenticity of the data the User provides on itself, and hence, excludes any liability for damages or harm of any nature that may be due to the use of the services, misuse of passwords and use of the contents by the User or that may result from the lack of veracity, validity, sufficiency or authenticity of the information the User provides about himself, and in particular, but not exclusively, for the damages and harm of any kind that may be done by the impersonation of another by the User in any kind of communication through LaserAirlines.com.

Intellectual Property

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Likewise, it is also prohibited to directly do or encourage, help or authorize any other person to perform reverse engineering, decompile, disassemble or otherwise manipulate the software on LaserAirlines.com, either partially or totally, as well as to create derivative works from or about **Laser Airlines** or third party software used by them.

Procedure in case of violation of intellectual property rights

In the event that any User or third party considers that any content introduced on LaserAirlines.com or on the websites it redirections to, entails a violation of their intellectual property rights, they must send a communication to **Laser Airlines** with the following information:

- Personal data: name, address, phone number and e-mail address of the claimant.
- Authentic signature, along with the personal data of the holder of the rights of intellectual property allegedly infringed, or of the person authorized to act on their behalf.
- Accurate and complete indication of the content protected by the rights of intellectual property allegedly infringed, as well as its location on LaserAirlines.com.
- Express and clear statement indicating that the use of the particular content has been made without the consent of the holder of the rights of intellectual property allegedly infringed.
- Express and clear declaration and under the responsibility of the claimant, that all information provided in the report is accurate and that the use of the content constitutes a violation of their intellectual property rights.

These notifications should be sent to:

- SoporteWeb@laser.com.ve

Aplicable Law

The access and use conditions established herein and the conflicts that may arise regarding their interpretation, use, scope and termination are governed by the laws relating to electronic commerce in the state of Florida, E.E.U.U.

Date of last published revision: Sep 9, 2016.